

## Terms and conditions

By making a booking for staying at HILLVIEW HOUSE, You agree to be bound by the following terms and conditions. Please read them carefully before you proceed with your bookings.

### 1, ROOM RATES

Room rates shown on the Website are charged on a per room per night basis. Breakfasts are generally included unless it is specified.

Room rates and details are subject to change without notice.

### 2, CHECK-IN AND CHECK-OUT

#### CHECK-IN

Check-in time is 14:00 pm, early or late check-ins can be arranged with prior knowledge.

#### CHECK-OUT

Check-out time is 10:00am.

### 3, NO SMOKING POLICY

HILLVIEW HOUSE practices a strict **NO SMOKING** policy. Failure to comply with this policy entitles us to terminate your booking and a \$200 fine will be imposed.

### 4, BOOKINGS

All bookings may be made online at [www.hillviewhouse.net.au](http://www.hillviewhouse.net.au) or calling the reception or simply walk in the accommodation.

Full payment must be made with any successful booking. We accept payment by Visa or Mastercard credit/debit cards, or online bank transfers. For walk-in bookings, we also accept cash payments.

A Booking Confirmation will always be sent to the email address provided. An ID document will also be requested upon check-in.

### 5, CHANGES TO THESE TERMS & CONDITIONS

HILLVIEW HOUSE reserves the right to change or amend these Terms and Conditions at any time without prior notice. You will be notified of any changes to these Terms and Conditions as made available on the Website.